

IT SALES & SUPPORT



QUICK ESTIMATE



INTRODUCTION

SAFE NETWORK Maldives offers the best IT Solutions and on-premise security Solutions for your business. Since our startup in 2014, We have been providing customers with a unique range of products and Services that are fully customized to homes, Local businesses, Offices, shops, and to the hospitality industry. We can support you, hardware platforms and software as well, to ensure quick response to problems during the day. We can support your business with Data Networking, Structured cabling, Desktop Support, Server Management, Office Telephone Systems, Video Conferencing Systems, and CCTV Security. We Supply a vast array of Products with the assurance of the best price guarantee. Through our commitment, Hard work, and the invaluable trust placed in us by our customers, we have gained insightful Knowledge and skills to fully attain the expertise in our business field.

OUR SERVICES

- Helpdesk Support
- Network Installation & Support
- Internet and Email Services
- Backup & Restoring solution Services
- Quick Book Installation support Services
- Server & Infrastructure
- Cloud & Managed IT Services
- Cybersecurity

IT SALES & SUPPORT

Quick support and quality products is our promise to our clients. Our reaction time to call-outs are best in-class and we only supply quality branded products to meet your IT needs. We support our clients on an ad hoc basis, meaning that we find solutions when it's needed while the clients see the cost benefit of not employing a full-time IT team.

Purchasing computer hardware and software is an important investment. SAFE NETWORK will help you get the most value from your investment by performing upgrades, repairs, and installations to your hardware and software. SAFE NETWORK is also a full-service reseller of computer hardware and software. We provide computer hardware and software at a much lower price than normal, thereby reducing your costs.

Products in our line of specialization include: Computer Cases and Power Supplies, UPS, Intel Processors, Graphics Cards, Hard Disk Drives, Memory Modules, Motherboards, Optical drive, DVD-RW, PCI Firewire/USB Card, PCI Modem/3G Adapter, PCI Sound/TV/FM cards, External TV box, Batteries & Chargers, Bluetooth adapter, Cables & Connectors, Digital Camera/Video, External HDD enclosure, Flash Drive/SD Cards, Keyboard/Mouse, LCD Monitors, MP3 player, Notebook/Laptop Bag, Printers/Fax/Scanners, Projector, Speakers/Headset, Web Camera, Custom-made Computers, Branded Computers, Network Products and Accessories, cartridges,

Managed Services for Your Business Needs

Managed Services simplify the management of IT department functions and facilitate the ongoing alignment of the IT infrastructure with your overall business strategy.

Using Managed Services ensures that you receive predictable levels of support on an “as needed” basis, without worrying about headcount. With our Helpdesk Support or MAC Support services, as your business evolves we can tailor your IT support needs to best suit your changing business requirements, leaving you to focus your attention on your business and not on IT needs

Managed IT support for your sector

SAFE NETWORK provides cost-effective IT support across all industries and vertical including:

- Accountants And Finance Companies
- SME (Small And Medium Enterprises) Companies
- Schools And Education
- Healthcare Companies
- Law firm IT support
- Hedge Funds
- IT support for charities

Managed IT Service Offers

Ongoing Maintenance:

Upon request, we will structure an ongoing maintenance program for any hardware installed from different contractors. We further provide emergency services to minimize hardware downtime with our fast responsive service. All calls are returned within 24 hours, and our qualified staff is available on call.

Carry-In Repair Services:

We accept carry-in repair items at our workshop, representing a broad section of brand manufacturers.

Out-call Repair Service:

We carry out on-site repair for both hardware and software problems at client premises.

Plan Type and Description	Rate
<u>Basic Maintenance Service Plan</u> For 1 business or home office location with 5 computers or less, including 1 server, printers, internet, email, and remote support.	MVR 2500.00
<u>Silver Maintenance Service Plan</u> For 1 business or home office location with 10 computers or less, including 1 server, printers, internet, email, and remote support.	MVR 4000.00
<u>Gold Maintenance Service Plan</u> For 1 business or home office location with 20 computers or less, including 1 server, printers, internet, email, and remote support.	MVR 8000.00

QUICK ESTIMATE

SERVICES	RATE MVR	DESCRIPTION
OS Installation (Windows /Mac)	350.00	Complete ReInstallation of Windows/ Basic Software and Program Installation
Windows Re-Installation/Backup & Restore	550.00	Complete Re-Installation of Windows/ Outlook/ File Backup and Restore
Virus/ Malware Removal & Tune Up	250.00	complete PC Tune-up including virus, addware, and Trojan removal (usually without formatting your computer)
Anti-Virus Installation & Replacement	250.00	Price does not include Anti-Virus User Licensing
Diagnostic Testing	250.00	A complete PC diagnostic testing to provide an in-depth report of the current health of your computer & estimated life expectancy, along with additional service recommendations.
Domain and Email Setup	1000.00	Complete Domain/Email Setup and Outlook Configuration
Email and Outlook Troubleshooting	350.00	All kinds of email client settings (Outlook, Office 365, Thunderbird)
PC Repairs & Upgrades	350.00	This is a per component fee for hardware replacements. Keyboards, RAM, & hard drive replacements are examples. Hardware costs are extra.
Server Installation & Configuration	6000.00	Microsoft Small Business Server Installation and Support Services
Printer Installation Services	250.00	Network Printer Setup and Sharing

OUR CLIENTS

